



## Adhesive Templates Canada New User Info

Please copy and paste links to your browser to watch and share with your team...

Website navigation tutorial.

<https://youtu.be/wOLWjtMAuCc?si=CAodC2S97zMQon-V>

Retaping 4 badges on a Sierra with both one piece and multi-piece emblems.

<https://www.youtube.com/watch?v=25hwJmVVOnI>

“Silverado” badge re-taping guide.

<https://www.youtube.com/watch?v=wPKQyqxflc0>



Scan this QR code to visit our YouTube channel!

### General Info and Best Practices

#### Registering Your Account

- Website address for Canadian customers is [www.adhesivetemplates.ca](http://www.adhesivetemplates.ca). Most log in issues are due to accidentally being on our USA site (USA site ends in .com).
- Double-check the accuracy of all information when registering.
- To change information, visit the “My Account” tab in the top right-hand corner of the website and select “Edit” under the information box you would like to update, or email us at [info@adhesivetemplates.ca](mailto:info@adhesivetemplates.ca).
- Your order history is available to view, download and print in at the bottom of the “My Account” page.

#### Ordering Templates

- Verify part numbers with your local dealership before ordering – Mitchell Connect may contain inaccurate information.
- Use the “OEM Part Search” box located in the upper right-hand corner of the site to search for a part directly.
- Select the year, make and model of the vehicle to get a full list of templates we have available for that vehicle. **Please note:** fitment years are always being updated, and the latest fitment may not be reflected in the Y/M/M search.
- The availability of each template is listed in the coloured box beside the listing:



**Ready To Ship:** This template is available to order and ship to you.



**Template Not Yet Ready:** This template has not been created yet, and we will need some time to make it. Please reach out for an ETA before ordering.



**Discontinued Part:** This part is not available to order from the manufacturer, but if you send us a PDF scan of your existing unbroken emblem, we can make you a new adhesive template!



**Not Recommended for Re-use:** This part is not attached with two-sided tape (clips, pins, etc.) so we are unable to supply it.

- Add the PO for each template in the comment section of your shopping cart. Your shopping cart will be displayed each time you add a template to it.
- There is no additional shipping charge for templates. All templates are shipped via Canada Post, which has a delivery standard of 1-2 days for most major Canadian urban centres (add 1-3 days for rural locations or weather events.)
- Shipping charges for supplies (Blue Bear Adhesive Remover, Professional Kits, etc.) are added at the payment screen.

### Payment Methods & Shipping

- We accept payments via credit card and PayPal. We do **not** accept cheques.
- Click on the Stripe button to pay via credit card. Enter in your card information and hit “submit order”. Select the “remember my card” button to save your information for a faster checkout. **ATC will not have access to your credit card details, as all credit card information is kept within the Stripe portal.**
- Double check credit card info, as typos are the most common reason for payments to not go through. You will see a red error box if your payment information is incorrect or if your card is blocked.
- Click on the PayPal button, then the PayPal portal, and follow the prompts.
- You will receive email confirmation of your order once placed. Email can take up to a couple of hours to receive.
- Please get orders in by 2:00 pm CST to ensure same-day shipping.
- You will receive an email from Canada Post with the tracking number once your order has been shipped. If you haven’t received email updates, please contact us.

### Using Templates

- Inspect the nameplate for damage prior to retaping.
- Soak nameplates in mild solvent to soften old adhesive. We recommend our Blue Bear adhesive remover\* as it is biodegradable. Use enough remover to cover the adhesive but not submerge the nameplate completely. Watch out for emblems with painted colored inserts (such as X31), or peeling chrome, as the solvent may remove it as well. Matte black emblems (such as RAM 1500) are typically okay to be soaked. Once soaked, remove the adhesive with a plastic scraper\*. Some techs still prefer rubber wheels or razor blades to remove old adhesives.  
*TIP: Warm up nameplate with a heat gun to make it easier to remove nameplate from vehicle.*
- When new to the program, start with one-piece nameplates (Rav4, Chevrolet Bowtie, Tacoma) to get some experience. Then move on to smaller multi-piece nameplates (AWD, Ram, 4x4). The more letters the more experience is needed, so save those until you are more comfortable (Silverado, Ram 1500, Cherokee).
- Garner help from detail or apprentice staff to help prepare nameplates. Most shops choose to keep top techs repairing the more difficult operations, and have apprentices or detailers put the templates onto the nameplates. Techs can verify alignment (and adjust accordingly) prior to putting nameplate back on.
- Ensure the nameplate is cleaned thoroughly before application, and Blue Bear residue has been removed.
- Use 3M adhesion promoter sponges\* between the nameplate and template to ensure excellent adhesion.
- Double check lettering alignment before applying to vehicle.

\*All products listed above are available for purchase as part of our Adhesive Templates Professional Starter Kit. Each kit comes with:

- |  |                            |
|--|----------------------------|
| • 1 plastic tray with lid (18 <sup>1</sup> / <sub>2</sub> " x 6" x 3") | • 1 plastic scraper        |
| • 1 32oz bottle of Blue Bear adhesive remover                          | • 1 alignment grid         |
| • 1 3m adhesion promoter sponge  | • 1 snap blade razor knife |
| • 1 strainer   | • 1 magnetic ruler         |



Feel free to reach out to us by email at [info@adhesivetemplates.ca](mailto:info@adhesivetemplates.ca) anytime for more information.

Thank you!  
Dan Bernier  
ADHESIVE TEMPLATES CANADA